

FAREHAM

BOROUGH COUNCIL

AGENDA

HEALTH AND PUBLIC PROTECTION

SCRUTINY PANEL

Date: Tuesday, 27 October 2020

Time: 6.00 pm

Venue: Virtual Meeting - Microsoft Teams

Members:

Councillor I Bastable (Chairman)

Councillor Ms S Pankhurst (Vice-Chairman)

Councillors K A Barton
Mrs P M Bryant
Mrs T L Ellis
Miss T G Harper
J G Kelly

Deputies: S Cunningham

P J Davies

Mrs K K Trott



1. Apologies for Absence

2. Minutes (Pages 5 - 8)

To confirm as a correct record the minutes of the meeting of the Health and Public Protection Scrutiny Panel held on 16 January 2020.

3. Chairman's Announcements

4. Declarations of Interest and Disclosures or Advice or Directions

To receive any declarations of interest from members in accordance with Standing Orders and the Council's Code of Conduct and disclosures of advice or directions received from Group Leaders or Political Groups, in accordance with the Council's Constitution.

5. Deputations

To receive any deputations of which notice has been lodged.

6. Executive Business

To consider any items of business dealt with by the Executive since the last meeting of the Panel, that falls under the remit of the Health and Public Protection Portfolio. This will include any decisions taken by individual Members during the same time period.

7. Executive Member Update

To receive a verbal update from the Executive Member on matters relating to the Health and Public Protection portfolio, e.g the Police and Crime Panel and Local Strategic Health issues.

8. Community Safety and CCTV (Pages 9 - 52)

To provide the Panel with the opportunity to scrutinise a report in respect of Community Safety and CCTV before it is considered at the meeting of the Executive scheduled to take place on 02 November 2020.

9. Health and Public Protection Scrutiny Panel Priorities

To provide an opportunity for Members to consider the scrutiny priorities for the Health and Public Protection Panel.



P GRIMWOOD
Chief Executive Officer

Civic Offices
www.fareham.gov.uk
19 October 2020

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FAREHAM

BOROUGH COUNCIL

Minutes of the Health and Public Protection Scrutiny Panel

(to be confirmed at the next meeting)

Date: Thursday, 16 January 2020

Venue: Collingwood Room - Civic Offices

PRESENT:

Councillor G Fazackarley (Chairman)

Councillor Ms S Pankhurst (Vice-Chairman)

Councillors: Mrs P M Bryant, Mrs T L Ellis, Miss T G Harper and J G Kelly

Also Present: Councillor T M Cartwright, MBE, Executive Member for Health and Public Protection (for item 8)



1. APOLOGIES FOR ABSENCE

An apology for absence was received from Councillor K A Barton.

2. MINUTES

RESOLVED that the minutes of the Health and Public Protection Scrutiny Panel held on 31 October 2019 be confirmed and signed as a correct record.

3. CHAIRMAN'S ANNOUNCEMENTS

There were no Chairman's announcements.

4. DECLARATIONS OF INTEREST AND DISCLOSURES OR ADVICE OR DIRECTIONS

Councillor Ms S Pankhurst declared a non-pecuniary interest in respect of item 6 on the agenda as she is employed by the NHS 111 service.

5. DEPUTATIONS

There were no deputations made at this meeting.

6. SCRUTINY OF MENTAL HEALTH SERVICE PROVISION

Councillor Ms S Pankhurst declared a non-pecuniary interest in respect of this item as she is employed by the NHS 111 service.

A report by the Fareham and Gosport Clinical Commissioning Group was tabled at the meeting for consideration. The report was received in response to the Panel's invitation to the Clinical Commissioning Group to attend the meeting to provide Members with information regarding the provision of mental health services in Fareham. A copy of the report is attached to these minutes as Appendix A.

Councillor Mrs P M Bryant left the meeting during this item.

Members discussed and raised questions on the content of the report for clarification.

RESOLVED that the Fareham and Gosport Clinical Commissioning Group be thanked for attending the meeting to present a very interesting and informative report.

7. EXECUTIVE BUSINESS

(1) Public Spaces Protection Order

There were no comments received for this item.

8. EXECUTIVE MEMBER UPDATE

The Panel received a verbal update from Councillor T M Cartwright, MBE, Executive Member for Health and Public Protection on Local Strategic Health issues and Police and Public Protection matters.

Local Strategic Health Issues

The £58m redevelopment of Queen Alexandra Hospital (QAH) to improve Accident & Emergency provision is progressing well and has progressed into the final planning stage. Options being considered for the redevelopment include an extension to the existing hospital, building on the North car park or building on the West car park. Assurances have been given that none of these options will result in a reduction in the current level of car parking provision at the hospital.

Progress is being made with plans to utilise Fareham Community Hospital to provide kidney dialysis and it is hoped that patients will soon be able to start using this service.

Councillor Cartwright attended a recent meeting of the Fareham and Gosport Clinical Commissioning Group's Community Engagement Panel. Discussion at this meeting included the future direction of the committee, which is not clear at this time, and details of an ongoing survey being undertaken in connection with GP services.

Councillor Cartwright also attended a local Patient Group where various practices across the Borough provided reports. The Managing Director for the Fareham and Gosport Clinical Commissioning Group also gave a presentation at the meeting which covered spending levels on a number of key service areas and outlined plans for dealing with the £15m overspend on the current financial year.

Police and Public Protection

The two new town centre security officers will be taking up their new roles on the 27 January. They will work in partnership with other agencies in tackling the town centre issues.

The next Police and Crime Panel will take place on 07 February. The main topic for consideration will be the pre-cept and it is likely that the Police & Crime Commissioner will want to take up the maximum increase available.

Hampshire County Council will be taking back responsibility for the delivery of the Supporting Families Programme. This is very disappointing as Fareham has run the programme very successfully for a number of years.

RESOLVED that the Executive Member be thanked for providing the update on local strategic health issues and Police and Public Protection matters.

9. HEALTH AND PUBLIC PROTECTION SCRUTINY PANEL PRIORITIES

Members were invited to consider the Scrutiny priorities for the Health and Public Protection Panel.

Following discussion in respect of the items proposed for the agenda of the next meeting, it was agreed that the update on the changes to on street parking arrangements following the transfer of responsibility to Hampshire County Council would be postponed to a meeting later in the year. This is so that the Panel can pre-scrutinise proposals that will be put forward in a report to the Executive in June that outline measures to be put in place to deal with the impact that the changes have had. As the existing meeting date schedule for the Panel did not provide an opportunity for the pre-scrutiny of this report to take place within the required timescale, it was agreed that the meeting scheduled for 23 June 2020 would be brought forward to 19 May 2020.

RESOLVED that the meeting of the Panel scheduled to take place on 23 June 2020 be brought forward to 19 May 2020.

(The meeting started at 6.00 pm
and ended at 7.31 pm).

FAREHAM

BOROUGH COUNCIL

Report to the Health and Public Protection Scrutiny Panel

Date **27 October 2020**

Report of: **Director of Leisure and Community**

Subject: **COMMUNITY SAFETY AND CCTV REVIEW**

SUMMARY

A review of Community Safety, including CCTV, was identified as a priority action in the Council's Corporate Strategy 2017-23. The Community Safety & CCTV review was conducted between September 2019 and June 2020.

A draft Executive report has now been prepared, which outlines the results of the review and makes a number of proposals for the future provision of Community Safety & CCTV. These include focusing efforts on the most effective CCTV locations, investing £40,000 in new 4G record-only cameras, stepping back from the CCTV Partnership with Gosport and using the savings from this to recruit two additional Enforcement Officers and hire re-deployable cameras for future locations of concern that may emerge.

The report can be found at Appendix A and a more detailed review can be found at Appendix B. A presentation will also be given to the Scrutiny Panel on 27 October outlining the proposal.

The Scrutiny Panel is asked to comment on the contents of the presentation, draft Executive report and detailed review. Any comments will be tabled when the report is presented to the 02 November 2020 meeting of the Executive for consideration.

RECOMMENDATION

It is recommended that the Health and Public Protection Scrutiny Panel note and comment on the presentation, draft Executive Report and detailed results in advance of the report being presented to the 02 November meeting of the Executive for consideration.

INTRODUCTION

1. The Council's Corporate Strategy (2017-2023) includes an action to *"review our approach to Community Safety, including an analysis of CCTV, to ensure that we make the Borough as safe a place as possible"*.
2. A wide-ranging review of the services took place between September 2019 and June 2020. The overall aim of the review was to ensure that Fareham continues to be a safe place to live and work.
3. The review included research into the relevant legislation, discussions with officers, the Police and other Councils (e.g. Havant and Portsmouth), the analysis of local crime statistics as well as operational data such as CCTV views and incident numbers
4. A draft Executive report has now been prepared. This outlines the top-level results of the review and proposals for the future provision of Community Safety & CCTV.
5. These proposals include the retention of the 13 highest performing CCTV camera locations, investing £40,000 in high quality record-only cameras, stepping back from the CCTV Monitoring Partnership with Gosport and using the savings from this to recruit two additional Enforcement Officers and create an annual budget for hiring re-deployable cameras. In addition, a small charge of £10 granting access to all Access All Areas events would be introduced in 2021.
6. The draft Executive report can be found at Appendix A. More detailed results can be found at confidential Appendix B. A presentation will also be given to the Scrutiny Panel on 27 October outlining the main findings of the review.
7. The Scrutiny Panel are asked to note and comment on the contents of the presentation, draft Executive report and detailed results. Comments will be tabled when the report presented to the Executive on 2 November 2020 for consideration.

CONCLUSION

8. A review of Community Safety & CCTV in the Borough has been conducted, which contains a number of proposals for future provision, including moving away from CCTV monitoring, investing in high-quality record only cameras, establishing a budget for re-deployable cameras and recruiting two additional Enforcement Officers. The Scrutiny Panel is asked to note and comment on the review and proposals, with comments being tabled when the final report is presented at the meeting of the Executive on 02 November 2020 for consideration.

Appendices: A: Draft Community Safety & CCTV Executive Report
 B: Detailed Community Safety & CCTV Review Results (confidential)

Enquiries:

For further information on this report please contact Roy Brown, Project Coordinator. (Ext 4489)

FAREHAM

BOROUGH COUNCIL

Report to the Executive for Decision 2 November 2020

Portfolio:	Health and Public Protection
Subject:	Community Safety and CCTV Review
Report of:	Director of Leisure and Community
Strategy/Policy:	Community Safety Strategy
Corporate Objective:	Strong, Safe, Inclusive and Healthy Communities.

Purpose:

This report sets out the results of a detailed review of the Council's Community Safety and CCTV services and provides options for future delivery.

Executive summary:

The Council's Corporate Strategy (2017-2023) includes an action to "*review our approach to Community Safety, including an analysis of CCTV, to ensure that we make the Borough as safe a place as possible*".

This report sets out the results of a recent review into Community Safety and CCTV. A wide-ranging review of the services took place between September 2019 and June 2020. Desk research, statistical research and interviews fed into the analysis. The detailed results of the review can be found at Appendix A.

In summary, it confirms that the work of the Community Safety Team is both efficient and effective and provides a good example of partnership working between the Council, the Police and other local agencies. A recent vacancy within the Team, and a decision by the County Council to take back responsibility for the Supporting Families programme, offers an opportunity to slightly amend the structure and responsibilities of the Team.

The review included an investigation into the impact of the "Access All Areas" event, which aims to divert young people from getting involved in anti-social behaviour during the school summer holidays. Whilst popular with young people, it is difficult to provide direct evidence that the event actually leads to a reduction in anti-social behaviour. However, rather than stopping the event in the future, it is proposed that the Council continues to run the activities as a leisure initiative but that a small fee is charged for each young person who wishes to participate in the event.

The review of CCTV has raised some questions about the efficiency and effectiveness of the current arrangements. A significant number of the cameras provide poor picture quality and have very low usage. In many cases the cameras were installed to deal with a particular problem in a local area which no longer exists. They are, in effect, obsolete.

The main value of a CCTV camera is to provide a record of activity which might subsequently be used as evidence in a criminal prosecution. As such, there is a question over the value of providing a 24-hour monitoring service. In reality, there are very few incidents where the Police are requested to respond to an immediate incident spotted by the CCTV control room.

It is therefore proposed that the Council upgrades its network of CCTV cameras to improve picture quality, reduces the number of cameras, and moves away from 24-hour monitoring, with data being stored on a cloud-based system. It is also proposed to hire temporary re-deployable CCTV cameras to deal with particular "hot spot" problems.

Over the last 12 months, the Council has been experimenting with an increased uniformed security presence in Fareham Town Centre. The trial has proved to be successful. It is therefore proposed that the financial savings created by a smaller CCTV network be used to expand the Council's uniformed enforcement team from 6 to 8 officers. This would result in an increase in uniformed patrols across the Borough.

It is important to note that the Borough of Fareham is a safe place to live, with low levels of crime when compared to other local authority areas. The proposals within this report seek to ensure that the Borough remains a safe place for local residents and visitors, whilst providing good value for money.

Recommendations:

It is recommended that the Executive agrees that :

- a) 30 of the lower performing, and out of date, public facing CCTV cameras are decommissioned;
- b) 13 high quality CCTV cameras, be positioned in the most effective areas within Fareham town centre, and procured at a cost of £40,000;
- c) a £10,000 annual budget be established to fund re-deployable CCTV camera hire;
- d) live monitoring of CCTV be replaced by a system based on accessible but securely stored recorded footage;
- e) Gosport Borough Council be given notice of the Council's intention to dissolve the CCTV Monitoring Partnership;

- f) "Access All Areas" be treated as a leisure initiative and that a charge of £10 per person be introduced for those wishing to attend; and
- g) two additional Enforcement Officers be employed at an annual cost of £53,264.

Reason:

The transition to recording CCTV and the use of a core group of cameras, sited in the most effective locations, alongside an increased Enforcement Officer presence across the Borough, will help ensure that Fareham remains a safe place to live and work.

Cost of proposals:

The proposals can be contained within the existing revenue budgets for Community Safety and CCTV. The procurement of 13 high quality CCTV cameras would cost up to £40,000 and would be funded from capital reserves.

Appendices:

A: Detailed Community Safety and CCTV Review document (confidential)

Background papers:

Exempt by virtue of Paragraph 1 of Part 1 of Schedule 12A of the Local Government Act 1972.

FAREHAM

BOROUGH COUNCIL

Executive Briefing Paper

Date: 02 November 2020

Subject: Community Safety and CCTV Review

Briefing by: Director of Leisure and Community

Portfolio: Health and Public Protection

INTRODUCTION

1. This report sets out the results of a detailed review of the Council's Community Safety and CCTV provision and puts forward options for the future delivery of the services.

BACKGROUND

2. The Council's Corporate Strategy (2017-2023) includes an action to "review our approach to Community Safety, including an analysis of CCTV, to ensure that we make the Borough as safe a place as possible".
3. This report sets out the results of a recent review into Community Safety and CCTV. A wide-ranging review of the services took place between September 2019 and June 2020. Desk research, statistical research and interviews fed into the analysis. The detailed results of the review can be found at Appendix A.

SUMMARY OF RESULTS

4. The overall aim of the review was to ensure that Fareham continues to be a safe place to live and work.
5. The review included research into the relevant legislation, discussions with officers, the Police and other Councils (e.g. Havant and Portsmouth), the analysis of local crime statistics as well as operational data such as CCTV views and incident numbers.
6. The main results of the review are as follows: -
7. *Fareham is a safe place to live and work:* In 2019, the Borough was in the bottom 23% for overall crimes recorded within Community Safety Partnerships (CSP) in England and Wales.
8. *Anti-social behaviour (ASB) is a priority for many residents:* This is evidenced within Fareham town centre by high attendance levels at the two special CAT meetings on the topic in 2019.

9. *The Council plays a key role in delivering community safety initiatives:* The Community Safety Team has assumed a pivotal role locally. For example, amongst other activities they:
- are a key partner, coordinator and implementer of actions within the Community Safety Partnership;
 - chair the monthly Partnership Action Group that supports vulnerable young people at risk of committing anti-social behaviour;
 - undertake 'nip-it-in-the-bud' activities with the Police, such as giving verbal warnings to young people; and
 - are a point of contact for residents with community safety concerns.
10. This approach helps to ensure that the Council's priorities are a key focus of community safety activities locally.
11. *There is an opportunity to restructure the Community Safety Team:* The recent removal of work linked to the Supporting Families Programme, the outsourcing of tenant mediation and the reduction in some of the "nip it in the bud" activities has created some additional capacity within the Community Safety Team.
12. The role of the part time CCTV Officer, who is responsible for managing and maintaining the Council's stock of CCTV cameras, will be reduced if there are less cameras in use, and the Council no longer uses the services of the CCTV Control Room. It is therefore proposed that the vacant Community Safety Officer and existing CCTV Officer posts are combined into a single full-time post.
13. *Many of our CCTV cameras are obsolete with poor picture quality:* 16 of our 43 cameras are more than 20 years old, with a further 17 being between 8 and 14 years old. It is very difficult to find parts for them, because of their age, and the poor picture quality means that it is challenging to identify individuals or incidents in detail.
14. *Most CCTV cameras are rarely viewed:* Many cameras were installed over 20 years ago and crime 'hot spots' have changed since then. Over half of our cameras have less than four views a month and ten cameras have less than five views in a year.
15. *The town centre cameras are the most viewed and result in the most positive outcomes:* Most incidents involving a Police outcome (e.g. detention of an individual), were viewed on cameras within the town centre. Less than 20% of these were instigated by the CCTV Control Room.
16. It is proposed that a core group of 13 CCTV camera locations are retained, as shown in Map 1 below. New high-quality cameras, with High Definition (HD) pictures and longer viewing distances will be purchased, costing £40,000.

Map 1: Proposed locations of CCTV Cameras



17. An annual budget of £10,000 would also be established for the hire of re-deployable (mobile) cameras, allowing us to respond to locations of concern which may emerge. It is proposed that the first location that cameras are hired for is the area of green space known as the Gillies, located south of western way, close to the town centre.
18. *It is difficult to justify the continued live monitoring of CCTV:* Overseen by the Fareham and Gosport CCTV Partnership, the monitoring of live CCTV costs the Council around £80,000 a year.
19. Academic research has generally struggled to show a positive correlation between CCTV monitoring and crime deterrence and detection. Whilst there are some outcomes linked to the core group of town centre cameras, many of these are likely to have been achieved without CCTV monitoring.
20. Many Councils have reduced their level of public facing CCTV provision in recent years and some, such as Havant Borough Council, have stopped all together, with no discernible impact on crime levels.
21. It is proposed that the Council ends its CCTV monitoring partnership with Gosport Borough Council. Recorded footage taken from the new cameras would be stored via a specialised cloud service and securely retrieved and shared if needed (e.g. with the Police). The Information Commissioner Office's (ICO) CCTV Code of Practice and GDPR rules would continue to be adhered to when collecting, storing and sharing footage.
22. *Access All Areas (AAA) should continue as a leisure initiative;* The AAA event was originally set up to provide diversionary activities aimed at reducing anti-social behaviour (ASB) amongst young people during the summer holidays.
23. Younger people within the targeted 11-16 years old cohort tend to attend AAA. However, national research shows that less than 10% of ASB is committed by those under 14 years old. It is difficult to directly link the AAA event with positive reductions in

ASB during the summer.

24. It is therefore proposed that the AAA event is managed as a leisure initiative in the future. A small fee should be charged for each young person who wishes to participate in the event.
25. *The town centre Security Officer trial has proven to be a success:* In the short period before lockdown the Security Officers dealt with 139 incidents. Many involved begging or rough sleeping. As lockdown eased, the Security Officers have also helped to ensure that social distancing measures are being maintained. Feedback from residents has been very positive and complimentary.
26. The Council's Enforcement Team has been learning many of the face-to-face skills and techniques employed by the Security Officers during the trial. It is proposed that they continue to take on this more pro-active enforcement approach, including Covid compliance and enforcement, and apply it across the whole of the Borough. To aid this, and to build capacity, it is proposed that two additional Enforcement Officers be employed at a cost of £53,264 annually. This would be met from the savings achieved by stopping the 24-hour monitoring of CCTV.

FINANCIAL IMPLICATIONS

27. The proposals within this report can be contained within the existing revenue budgets for Community Safety and CCTV.
28. The proposals also include one-off costs of approximately £40,000 to purchase a new stock of high-quality CCTV cameras for the town centre. It is proposed that this is met from capital reserves.

NEXT STEPS

29. If the proposals outlined in the Community Safety and CCTV Review are approved, the Council would need to provide 12 months' notice of our intention to stop live monitoring of CCTV to Gosport Borough Council, the Police, and Hampshire County Council, which make use of some cameras for their ROMANSE traffic information service.
30. The contracts for CCTV monitoring, out-of-hours call monitoring, BT line rental and camera maintenance are all due to expire in Autumn 2021. Procurement of a new provider of out-of-hours call monitoring would begin in early 2021.
31. The new approach to CCTV would be in place for Autumn 2021, with the additional Enforcement Officers being introduced in the following Spring of 2022.

CONCLUSION

32. This report sets out the results of a detailed review of the Council's Community Safety and CCTV services and provides options for future delivery.
33. The proposals for the future have the potential to respond to residents' needs by increasing the amount of visible face-to-face engagement and enforcement taking place across the Borough, whilst ensuring that our CCTV provision is targeted in the most effective locations.

Enquiries: For more information on this report please contact Roy Brown (ext 4489)

DRAFT

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A
of the Local Government Act 1972.

Document is Restricted

