

FAREHAM

BOROUGH COUNCIL

Report to Policy and Resources Scrutiny Panel

Date **6 October 2021**

Report of: **Deputy Chief Executive Officer**

Subject: **PROPOSAL FOR A NEW WAY OF WORKING**

SUMMARY

Before the COVID-19 pandemic, most of our staff worked in the Council's offices, at other Council facilities (such as sheltered housing schemes) or worked across the borough maintaining our parks, collecting household waste, visiting people and homes, all with one thing in common; to provide high quality customer services across Fareham borough.

Although we had already started the move to mobile and cloud-based ICT solutions, the pandemic led us to a rapid step-change in our use of mobile technology and working remotely. What we learnt from this experience is that many of our services can be provided very effectively through remote working, and this led to a review being undertaken to consider how we might build on this approach in the future.

A vision for the way we work in the future has now been developed and will be considered by the Executive at its meeting on 11th October 2021. The Scrutiny Panel are invited to consider the outcome of the review and the vision, attached to this report, and provide comments to the Executive.

RECOMMENDATION

It is recommended that the Panel note the report and provide comments to the Executive to be considered at its meeting on 11th October 2021.

Enquiries:

For further information on this report please contact Andrew Wannell, Deputy Chief Executive Officer. (Ext 4620)