

# FAREHAM

## BOROUGH COUNCIL

2024/25  
Decision No.  
2559

### Record of Decision by Executive

Monday, 15 July 2024

<b>Portfolio</b>	Housing
<b>Subject:</b>	<b>Housing Consumer Standards</b>
<b>Report of:</b>	Director of Housing
<b>Corporate Priority:</b>	Provides Housing Choices

**Purpose:**

To seek Executive agreement to an Action Plan for Fareham Housing. The Action Plan intended to achieve confident compliance with the new Consumer Standards for social housing providers.

As a Registered Provider of social housing, Fareham Borough Council must now comply with new Consumer Standards which came into force on 01 April 2024. The standards introduce a co-regulatory approach with the Regulator of Social Housing and include a set of specific expectations around the safety and quality of homes, transparency and influence for customers, safe and well-maintained neighbourhoods, and a tenancy standard.

An Action Plan for Fareham Housing has been developed, with the objective to achieve confident compliance with the new Standards.

**Options Considered:**

The comments of the Housing Scrutiny Panel were taken into account in considering this item.

As recommendation.

**Decision:**

RESOLVED that the Executive:

- (a) agrees the content of the Action Plan at Appendix A to this report, noting that this will be an iterative document to be kept up to date by the Director of Housing following consultation with the Executive Member for Housing; and
- (b) notes the governance and assurance measures outlined in Appendix A, which will collectively provide on-going scrutiny and regular review of Fareham Housing in the context of the new Consumer Standards.

**Reason:**

To outline the actions for Fareham Housing that are intended to achieve confident compliance with the new Consumer Standards.

**Confirmed as a true record:**

Councillor SD Martin (Executive Leader)

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