

FAREHAM

BOROUGH COUNCIL

Report to the Executive for Decision 01 September 2014

Portfolio:	Policy and Resources
Subject:	Annual Update - Local Service Agreements
Report of:	Director of Finance and Resources
Strategy/Policy:	Corporate Strategy 2011-2017
Corporate Objective:	All Corporate Objectives Apply

Purpose:

To provide an overview of the Council's performance for the 2013/14 financial year.

Executive summary:

The Council's strategic framework includes Local Service Agreements to provide details of actions delivered by individual services. The Local Service Agreements provide an overview of how the Council is performing alongside the Corporate Strategy. This annual review is an opportunity to consider how well the Council is performing as a whole as well as in key service areas.

Recommendation:

That the Council's performance be noted by the Executive.

Reason:

To provide details of the Council's performance for the 2013/14 financial year.

Cost of proposals:

There are no cost implications associated with the recommendations in this report.

Appendix A: Local Service Agreements April 2012 – March 2016

Background papers: None

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Executive Briefing Paper

Date: 01 September 2014

Subject: Annual Update - Local Service Agreements

Briefing by: Director of Finance and Resources

Portfolio: Policy and Resources

INTRODUCTION

1. The Council's strategic framework includes Local Service Agreements to provide details of the actions delivered by individual services. The Local Service Agreements provide an overview of how the Council is performing alongside the Corporate Strategy. This report is the second update since the Local Service Agreements were implemented in 2012.
2. On the whole performance across all of the indicators is comparable with previous years, which suggests that the Council's performance is stable.
3. Appendix A is a copy of the Local Service Agreement document updated with all of the details for the 2013/14 financial year.

FINANCIAL IMPLICATIONS

4. There are no anticipated financial implications associated with this report.

CONSULTATIONS

5. The Local Service Agreements make reference to the Residents' Survey. The survey is carried out biennially and the Local Service Agreements have been updated to reflect the feedback from the most recent survey, which was completed in October 2013.

CONCLUSION

6. Council performance across all of the Local Service Agreements is broadly comparable with previous years and consistently remains strong.

Reference Papers: Corporate Strategy 2011 - 2017